



Booking Information

Starting Days of holidays are Fridays. They may be variable in low season. **Bookings** can be taken by telephone provided that the person booking is familiar with and accepts the conditions of hire and are confirmed in writing within five working days by the arrival of a deposit equal to 1/3 of the total rent plus the booking fee of £15.

The properties appear on the website and are equipped with dishwasher, washing machine, fridge/freezer and crockery and cutlery sufficient for the number of people who will be occupying the property.

Please telephone first. It is often easier to find a property best suited to your needs after a brief conversation. Please state any special requirements, such as limited mobility, allergies and other medical conditions when booking. All properties have disabled access. There is a disabled lift at Greenwich Riverside Apartments however no responsibility can be accepted by the owner if this is out of order at the time of stay. Alternative level access is available.

Booking Form. Please complete and return with your deposit, cancellation scheme fee and booking fee. If you are booking within 56 days of your holiday you will need to send full payment.

Confirmation of your booking will be sent to you on receipt of your booking form and deposit. This will show your booking reference number, the balance payment due for your holiday and the date by which it must be paid (56 days prior to arrival).

Travel Instructions, Key Collection and Access Fobs to the property will be sent on receipt of your final payment.

A Security Deposit be required with some bookings, particularly non-family, large group bookings and all New Year bookings. These are payable 14 days prior to the holiday and refunded within 14 days of the completion date of the holiday.

Payment UK cheques should be made payable to Greenwich Riverside. Payment can also be made by debit or credit card but a surcharge of 3% is made on balance payments. No surcharge applies to deposit payments nor to balance payments made by UK cheque. Non UK residents are asked to make the full payment at the time of booking. All payments must be made in Sterling or by credit card.

Cancellation Cover is essential for UK residents. Outline details are given in the Condition of Hire. The scheme does not extend to overseas visitors who are advised to make their own cancellation cover arrangements.

Duvets and pillows on all beds.

Tenants to bring all linen and towels.

If required linen is available at extra charge in sealed laundry bags. Price on enquiry.

Cot and highchair available

Helpful Information

Equipment – All properties will comfortably accommodate the number of people stated and sufficient equipment will be provided.

Beds/Bedlinen All bed sizes are (4'6" double and 3'single) unless otherwise stated. **Pillows and either duvets or blankets** are provided. **Linen** is not provided unless specially ordered and tenants must therefore provide bottom sheets, duvet covers, pillow cases, towels, tea towels and bath mats. Linen hire services are available by separate negotiation.

Cots and highchairs can be hired by separate negotiation.

Parking is available at all properties as stated. Please note that on street parking in the whole of Greenwich is very expensive (and clamping is even more so) and tenants are therefore advised to take up the underground parking available.

Cleaning All properties must be cleaned by tenants before departure. If you require any help during your stay we can arrange cleaning for you (at an additional charge).

Local Services Include linen/cot/high chair hire and baby sitting services are available at extra cost.

Conditions of Hire

Bookings are accepted by Greenwich Riverside on the following conditions:

1. The booking form, duly signed by the tenant, is a contract of tenancy between Greenwich Riverside and the tenant. The contract shall be deemed to be made when Greenwich Riverside issues a confirmation of booking.
2. Provisional reservations can be accepted by telephone and must be confirmed within five working days by the arrival of a deposit equal to 1/3 of the total rent plus the booking fee of £15. Provisional reservations will be cancelled after such time without further reference.
3. Where a provisional reservation has been confirmed and proof of cancellation protection provided, the tenant is responsible for the total rent, the balance of which is to be received at least 56 days before arrival.
4. For bookings made 56 days or less before arrival the rent is payable in full.
5. A booking fee of £15 is payable on all bookings.
6. Cancellation Protection Scheme. A holiday booking is a legally binding contract. In the event of cancellation, for whatever reason, under the law the tenant is liable for any cancellation charges. Coverage is essential for UK residents. In the best interest of the tenants Greenwich Riverside can arrange a Cancellation Protection Scheme to cover the rental charges of the property. If cover is not taken proof of alternative cover (at least as beneficial) will be required. Alternatively, payment in full will be required. This coverage does not extend to overseas visitors who are advised to take alternative coverage when making their travel arrangements.

7. Properties are available for occupation from 1500 hrs on the day of arrival and must be vacated by 1000 hrs on the day of departure.
8. Any damage, breakage, or anything else giving cause for concern noticed on taking occupancy of the property, must be reported within 24 hours to the owner, or Greenwich Riverside.
9. The property and its fixtures and fittings, must be cleaned by the tenant prior to departure ready for the incoming tenant. The tenant is responsible for any damage or breakages during the period of occupancy. Such losses or additional cleaning charges (if the property is left in an unsatisfactory condition) will be billed to the tenant.
10. The tenant will not cause any annoyance or become a nuisance to tenants or occupants of adjoining premises.
11. Any articles left by the tenant can be forwarded on receipt of a minimum handling fee of £5. + VAT plus postage. Any unclaimed articles will be disposed of after 28 days.
12. Neither the property owner or Greenwich Riverside or agent shall be held responsible for any accident, loss or damage which may be sustained by the tenant, member of his/her party, or visitor to their property however caused. Where the property is close to the River Thames or other body of water the owners and their agents cannot accept liability arising from the proximity of the water which is at the tenants own risk. The Thames at Greenwich is tidal.
13. If for any reason beyond the owner's control the property is not available and no suitable alternative is available on the date booked, all rent and charged paid in advance by the tenant will be refunded in full, but the tenant shall have no further claim against the owner or agent.
14. Accommodation is let for the specified number of tenants only and excess of these numbers cannot be accepted. The signatory must be a member of the party occupying the property.
15. Domestic pets are not allowed over the boundary of the property except where specified: when they are not permitted in any bedrooms or on any furniture. At the end of the holiday all traces of the pet must be cleaned from the property.

Booking line: 0208 269 0323 mob. 00 44 07956 911797, 00 44 0794 1882467.

E mail bookings@greenwichriverside.com

Web www.greenwichriverside.com

Apartments A and B 2 bedroom 2 bathroom Greenwich Riverside
Sleeps 4-6

Apartment C Blackheath 3 bedroom 1 bathroom (Families only) with off
street

parking and garage sleeps 5-6

There is sofa bed in apartment A and B.

Rents are quoted weekly and are inclusive of gas and electricity.

HIGH SEASON Price per week
£1,000.00

	Price for two weeks	£1,850.00
£750.00	Price for each part or whole extra week thereafter	
	Price per weekend	£600.00
LOW SEASON	Price per week	
£700.00		
	Price for two weeks	£1,300.00
£650.00	Price for each part or whole extra week thereafter	
	Price per weekend	

High Season – April, May, June, July, August, September, October, December.

Low Season – January, February, March, November (except half terms, Bank Holidays, Easter, Xmas and New Years Eve)

The week shall run from Friday to Friday.

The weekend shall run from Friday to Monday

Secure Underground Car Parking at Greenwich Riverside – per week

Per space £100 (subject to availability)

plus £50 refundable deposit on return of car park access key fob